

## Welcome to Beinn Bhracaigh!

Use this guide to find everything you need during your stay with us. Click on a link below to find what you're looking for.

- Accidents & Damage
- Breakfast
- Cafes
- Cash Machine (ATM)
- Check-in & Check-out
- Credit and Debit Cards Accepted
- Dry Cleaning & Laundry
- Electrical Outlet Adaptors
- Fire & Emergency Evacuation Procedures
- First Aid
- Food Allergen Matrix
- Forgotten Something?
- Heating & Ventilation
- Housekeeping
- Ice
- In-House Entertainment
- Ironing Facilities
- Keys & Security
- Lost & Found
- Parking
- Pharmacy
- Restaurants
- Safe Deposits
- Shoe Cleaning & Wet Clothes
- Smoking & Vaping
- Summoning the Emergency Services
- Takeaway Food
- Taxis
- Tea, Coffee & Water
- The Fergusson Honesty Bar
- The History of Beinn Bhracaigh
- Things to do around Pitlochry
- Wi-Fi

## Accidents & Damage



We're all human and we know that sometimes with the best will in the world, accidents happen.

Most accidents are easily dealt with and resolved with in-house repairs or cleaning. Please let us know as soon as reasonably possible, primarily so that we can ensure you remain comfortable during your stay and secondly to allow us to reduce any long-lasting damage.

If it's a bit of a bigger job, we may have to contract out the repair and if this is the case we do reserve the right to make charges. For example, the replacement of linen or soft furnishings, carpet cleaning or larger scale repairs. These will be charged at the same cost to us plus a 10% administration charge.

## **Breakfast**

If your rate includes breakfast, you will have been given a breakfast order form upon check-in and a time will have been agreed for you to arrive for breakfast. Please complete this order and leave it on the reception desk by 9pm.

Please note that your rate includes one main course; therefore, please select only one option from the menu.

If you're having a full Scottish or Vegetarian breakfast, don't forget to choose how you'd like your eggs.

Breakfast is served in the dining room, which can be accessed via the lounge (where the beautiful views are!).

When you arrive for breakfast at your booked time, take a seat at any of the tables that have been laid with crockery and cutlery and help yourself to juice, fruit, cereals and yoghurt from the buffet, and then we will serve your main course. Your food is prepared fresh in the morning, and we aim for your main course to be served 10 to 15 minutes after you sit down. We'd be really grateful if you could endeavour to arrive on time.



There will be an order form on the table for your breakfast the next day, please complete it and leave it on the table when you've finished breakfast. Your breakfast time will be the same for each day of your stay, if you need to change it, please speak to one of the team.

If you have any allergies, please ensure you've made us aware either during check-in or by making a note on your breakfast order form. You will find an 'Allergen Matrix' document next to the cereal on the breakfast buffet, which details the allergens found in our dishes and the products we use, this is also available on the Guest Directory under 'Allergen Matrix'. With some notice, we can cater for most dietary restrictions, so please let us know as soon as possible if this is something you need.

If you are checking out early and won't have time for breakfast, let us know as soon as possible the day before and we will prepare a 'Breakfast To Go' bag for you.

We know you're unlikely to want to get out of our really comfy beds, but we'd be grateful if you could arrive on time wherever possible, as we will have other guests booked and by allocating breakfast times it means we can look after everyone as efficiently as possible. If you arrive significantly after your booked time, you may need to wait a little longer for your food and drinks, but please help yourself to juice, fruit, yoghurt and cereal from the buffet.

#### **Local Produce**

We try use local produce wherever we can and are pleased to be able to source sausages, bacon, black pudding and fresh eggs from MacDonald Brothers butchers on Bonnethill Road. They also have a wonderful delicatessen if you are in need of items for a picnic lunch! Our Smoked Salmon comes direct from the smokehouse at Dunkeld Smoked Salmon, just a few miles up the road in the beautiful town of Dunkeld. Our jams and marmalade are Mackays of Scotland.



## Cafes

#### Hettie's

A firm favourite amongst the Beinn Bhracaigh Team for morning coffee and cake, lunch (followed by cake!) and afternoon tea (and cake!).

Home of famous loose-leaf teas, massive scones, delicious cakes and goodies of all kinds. Hettie's opened in 2010 and has welcomed almost \(^3\)4 of a million visitors from all over the world through their doors. They have sent their teas to 16 different countries, to every continent, and to 38 states of the USA.



**1** 01796 473991 Website:

https://hettiesteas.co.uk/pages/tearoom



#### Mac & Pinch

A warm, inviting café with a good selection of food and a cosy atmosphere.

More great cakes and scones as well as breakfast and lunch, just across the road from sister café, Hettie's.







## Café Calluna

Café selling Glen Lyon Coffee, Homemade Soups, Homemade Baking, Freshly made Sour Dough sandwiches.

01796 474068

## Cash Machine/ATM

#### ATM/Cash Machines can be found at:

#### Co-Op Pitlochry - West Moulin Road





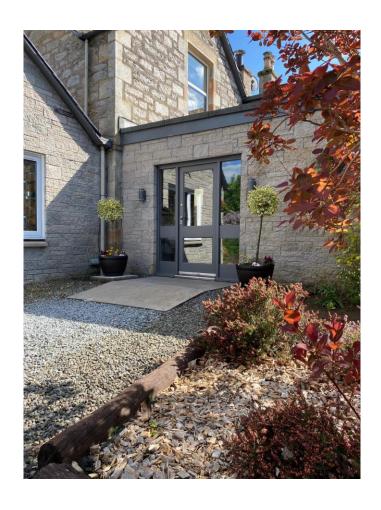
## Cash Machine/ATM

## ATM/Cash Machines can be found at: Bank of Scotland Pitlochry – Main Street





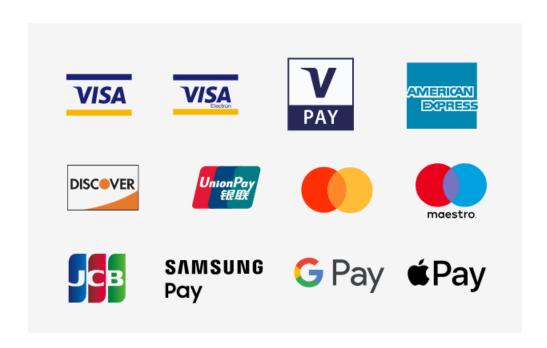
## Check-in & Check-out



Check-in is between 3pm and 6pm. If you are likely to arrive after 6pm, please contact us so that we can make arrangements for you. Early check in from 1pm can be arranged with a minimum of 48 hours' notice, subject to availability and for an additional charge of £35.

Check-out is by 10.30am on the morning of departure. If you are significantly late checking out, there may be additional charges, as per our Terms and Conditions. Late checkout can be arranged with a minimum of 24 hours' notice and is subject to availability and a £35 charge.

## Credit & Debit Cards Accepted

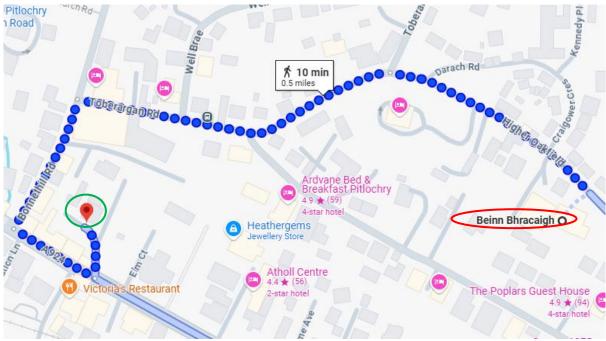


## **Dry Cleaning & Laundry**

We don't offer an in-house laundry or dry-cleaning service but can highly recommend Total Laundry Care (TLC) in Pitlochry which is easy walking distance from the house. Situated just behind Cafe Biba and the Hardware Centre, TLC provides dry cleaning, self-service and service washes.

Colored Www.tlcpitlochry.co.uk





# Electrical Outlet Adaptors & Cables

We have a selection of adaptors available for your to borrow during your stay, just contact one the team who will be happy to assist!



## **Fire & Emergency Evacuation Procedures**

A fire detection and alarm system covers all areas of the house and is maintained by an approved provider on a sixmonth basis to ensure the safety of everyone.

We test the fire alarm weekly and will notify you of this via a notice on the breakfast table or under your door.

If we are not at home and the fire alarm activates, we will be notified by the alarm receiving centre and will contact the emergency services whilst making our way back as quickly as possible.

If you believe you have activated the fire alarm accidentally, please contact us immediately on <u>01796 470355</u>.

Emergency Evacuation Procedures are displayed close to or on the door of your room, please familiarise yourself with them.

#### **First Aid**

We have a first aid kit available, should it be required.

If you need first aid assistance, please contact us on <u>01796 470355</u> or by using the phone at reception.

If you need to call an ambulance, dial 999 or 112. Please notify us if you have called an ambulance to attend the property.

If you need urgent medical assistance, but it's not severe enough to call an ambulance, you can call NHS Scotland on 111 for advice, 24 hours a day, 7 days a week.

Potato Scone Mushrooms (fried in butter)

DISH	S AND THE	EIR ALI	LERGE	N CONTE	NT – BE	EINN BH	RACAIG	ВH							
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		Celery	Cereals containing gluten	Crustaceans	Eggs	Fish	Lupin	Milk	Mollusc	Mustard	Nuts	Peanuts	Sesame seeds	Soya	Sulphur Dioxide
Hot Drinks	Cadbury Hot Chocolate							Powder contains milk and drink is made with milk							
	White Bread		✓ Wheat											1	
ries	Wholemeal Bread		✓ Wheat											1	
Toast & Pastries	Three Mini Breakfast Pastries		✓ Wheat		1			1			May contain traces		May contain traces	1	
Toas	Gluten Free White Loaf				1										
	Gluten Free Seeded Loaf				1										
	Porridge		✓ Oats					1							
nade dge	Whisky														
Homemade Porridge	Single/Double Cream							1							
_	Clear Pouring														
	Honey														
				<b>*</b>			Lupin	Milk		(M.55280)					) WK
		Celery	Cereals containing gluten	Crustaceans	Eggs	Fish	Lupin	Milk	Mollusc	Mustard	Nuts	Peanuts	Sesame seeds	Soya	Sulphur Dioxide
		Celery	containing			1	Lupin		Mollusc		Nuts	Peanuts	Sesame	Soya	Sulphur
akfast	Honey	Celery	containing			1	Lupin		Mollusc		Nuts	Peanuts	Sesame	Soya	Sulphur
n Breakfast	Scrambled Eggs	Celery	containing		Eggs	1	Lupin		Mollusc		Nuts	Peanuts	Sesame	Soya	Sulphur
Vegan Breakfast	Scrambled Eggs Fried Eggs	Celery	containing		Eggs	1	Lupin		Mollusc		Nuts	Peanuts	Sesame	Soya	Sulphur
rfast, Vegan Breakfast	Scrambled Eggs Fried Eggs	Celery	containing gluten		Eggs	1	Lupin		Mollusc		Nuts	Peanuts	Sesame	Soya	Sulphur
Breakfast, Vegan Breakfast	Scrambled Eggs Fried Eggs Poached Eggs Boiled Eggs	Celery	containing		Eggs	1	Lupin		Mollusc		Nuts	Peanuts	Sesame	Soya	Sulphur
arian Breakfast, Vegan Breakfast	Scrambled Eggs Fried Eggs Poached Eggs Boiled Eggs	Celery	containing gluten		Eggs	1	Lupin		Mollusc		Nuts	Peanuts	Sesame	Soya	Sulphur
Vegetarian Breakfast, Vegan Breakfast	Scrambled Eggs Fried Eggs Poached Eggs Boiled Eggs Bacon Sausage	Celery	containing gluten		Eggs	1	Lupin		Mollusc		Nuts	Peanuts	Sesame		Sulphur
kfast, Vegetarian Breakfast, Vegan Breakfast	Scrambled Eggs Fried Eggs Poached Eggs Boiled Eggs Bacon Sausage Richmond Vegan Sausage Richmond		wheat		Eggs	1	Lupin		Mollusc		Nuts	Peanuts	Sesame		Sulphur
sh Breakfast, Vegetarian Breakfast, Vegan Breakfast	Scrambled Eggs Fried Eggs Poached Eggs Boiled Eggs Bacon Sausage Richmond Vegan Sausage Richmond Vegan Bacon Black Pudding -		wheat		Eggs	1	Lupin		Mollusc		Nuts	Peanuts	Sesame		Sulphur
Scottish Breakfast, Vegetarian Breakfast, Vegan Breakfast	Scrambled Eggs Fried Eggs Poached Eggs Boiled Eggs Bacon Sausage Richmond Vegan Sausage Richmond Vegan Bacon Black Pudding - Stornaway MacSweens Vegetarian Haggis MacSweens Gluten Free		wheat  Wheat  Oats		Eggs	1	Lupin		Mollusc		Nuts	Peanuts	Sesame		Sulphur
Full/Small Scottish Breakfast, Vegetarian Breakfast, Vegan Breakfast	Scrambled Eggs Fried Eggs Poached Eggs Boiled Eggs Bacon Sausage Richmond Vegan Sausage Richmond Vegan Bacon Black Pudding - Stornaway MacSweens Vegetarian Haggis MacSweens		wheat  Wheat  Oats		Eggs	1	Lupin		Mollusc		Nuts	Peanuts	Sesame		Sulphur

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		Celery	Cereals	Crustaceans	Eggs	Fish	Lupin	Milk	Mollusc	Mustard	Nuts	Peanuts	Sesame	Soya	Sulphur
			containing gluten	Oraciacounio	2990				monado	indotal d		- Currato	seeds	Joya	Sulphur Dioxide
	Tomatoes														
	Omelette				1										
	Croissant		<b>√</b> Wheat		1			1			✓ Traces			✓ Traces	
ast	Oatcakes (Nairns)		✓ Oats												
Continental Breakfast	Oatcakes (Nairns) Gluten Free														
ental	Cheese Selection							1							
Contir	Cold Meats														
	Tomatoes							_							
	Yoghurt							1							
Smoked Salmon & Eggs	Scrambled Eggs				1										
Smo Salm Eg	Dunkeld Smoked Salmon					1									
Pancakes, maple syrup & bacon	Individual homemade pancakes		<b>√</b> Wheat		1			1							
Panc maple s bac	Castor Sugar														
		* NZ			$\sim$			<i>-</i>					_	8	<u>.</u>
				T			Jupin Flour	Milk		MUSTARD	S. C.			ASS.	WNE
		Celery	Cereals containing gluten	Crustaceans	Eggs	Fish	Lupin	Milk	Mollusc	Mustard	Nuts	Peanuts	Sesame seeds	Soya	Sulphur Dioxide
	Maple Syrup														
	Milk Chocolate Chips							1						1	
	Dark Chocolate Chips														
	Crispy Bacon														
	Icing Sugar														
	Icing Sugar  Maple Syrup														
			✓ Wheat											1	
rench Toast	Maple Syrup		Wheat											1	
French Toast	Maple Syrup		Wheat & Barley Wheat & Wheat & Barley											•	
French Toast	Maple Syrup  Bread  Crispy Bacon  Kellogg's Special K  Kellogg's Bran Flakes		Wheat Wheat & Barley											<b>*</b>	
Buffet French Toast	Maple Syrup  Bread  Crispy Bacon  Kellogg's Special K  Kellogg's Bran Flakes  Kellogg's Crunchy Nut		Wheat & Barley  Wheat & Barley											<b>*</b>	
Buffet French Toast	Maple Syrup  Bread  Crispy Bacon  Kellogg's Special K  Kellogg's Bran Flakes		Wheat & Barley  Wheat & Barley  Wheat & Barley  Wheat & Barley								,			<b>*</b>	
Buffet French Toast	Maple Syrup  Bread  Crispy Bacon  Kellogg's Special K  Kellogg's Bran Flakes  Kellogg's Crunchy Nut		Wheat & Barley  Wheat & Barley  Wheat & Barley  Wheat & Barley								•			<b>*</b>	
Buffet French Toast	Maple Syrup  Bread  Crispy Bacon  Kellogg's Special K  Kellogg's Bran Flakes  Kellogg's Crunchy Nut  Kellogg's Coco Pops		Wheat & Barley  Wheat & Barley  Wheat & Barley  Wheat & Barley								•			<b>*</b>	
Buffet French Toast	Maple Syrup  Bread  Crispy Bacon  Kellogg's Special K  Kellogg's Bran Flakes  Kellogg's Crunchy Nut  Kellogg's Coco Pops		Wheat & Barley  Wheat & Barley  Wheat & Barley  Wheat & Barley								/			<b>*</b>	

						Jupin Riour	Milk		M.STARD					WK WK
	Celery	Cereals containing gluten	Crustaceans	Eggs	Fish	Lupin	Milk	Mollusc	Mustard	Nuts	Peanuts	Sesame seeds	Soya	Sulphur Dioxide
Nestle GoFree Cornflakes										May Contain	May Contain			
Nestle GoFree Honeynut Flakes											1			
Dorset Cereals Simply Delicious Muesli							1							
Individual Yoghurts							1							
Jam, marmalade & honey														
Ketchup														
Brown Sauce		✓ Barley & Rye												
Worcestershire Sauce		<b>√</b> Barley			1									
Mustard		✓ Wheat							1					
Tabasco Sauce														
Marmite	1	Wheat, Rye, Oats, Barley												
Vegemite		Wheat &												

			T <sub>N</sub>			Jupin Flour	Milk		M.S'SAO					WINE
	Celery	Cereals containing gluten	Crustaceans	Eggs	Fish	Lupin	Milk	Mollusc	Mustard	Nuts	Peanuts	Sesame seeds	Soya	Sulphur Dioxide
Butter							1							
Pure Dairy Free Buttery Spread														
Orange Juice														
Apple Juice														
Cranberry Juice														
Milk							1							
Alpro Soya Milk													[No Titl	e]
Bagels		✓ Wheat											1	

Review date: 08/07/2025 Reviewed by: TD



You can find this template, including more information at www.food.gov.uk/allergy

## Forgotten Something?



If you've arrived without something vital, we have a small supply of essential items available, to tide you over until you can get to the shops (Co-Op is open until 10pm every day).

Our 'to the rescue' cupboard includes:

- Disposable razors (for faces and legs!) and shaving foam
- Toothbrush and toothpaste
- Sanitary products (can be found in the top drawer of the black cabinet in the Guest WC, which can be found through the door to the right of the reception desk - as you face the desk - the WC is on the right)
- Earplugs
- Eyemasks
- Hairspray
- Deodorant
- Plug adaptors for plugs from various countries
- Small selection of phone chargers/cables

Just ask one of us if you need something, or leave a note in the box at reception, and we'll drop it to your room.

## **Heating & Ventilation**

The windows in all rooms open to let in fresh air and provide ventilation on warmer days and there is an electric fan in your wardrobe.

In an effort to help us save energy, please try to avoid going out and leaving the windows open on cold days. If you would like to leave the window open on a cooler day, please turn the radiator off whilst you are out, to avoid wasting energy.

Please let us know if you are at all uncomfortable and we will do everything we can to assist.

You can adjust the heating in your room using the thermostat on the radiator as follows:



#### Solid dot or triangle = 'Off'

1 = lowest heat, increasing in increments - the heat will keep increasing as you turn the thermostat, until it can't turn any further and the radiator will then be at maximum heat.

Snowflake symbol = radiator will warm up to prevent freezing but will not get warm enough to heat the room.

## Housekeeping

We don't service rooms during your stay, but if there's anything you need such as fresh towels or your bins changed, please let one of us know at breakfast time, leave a note in the basket at reception, or give us a call on +44 1796 470355 or by using the phone at reception and we'll be happy to help.

There are always at least two spare toilet rolls in your bathroom, but should you need a replacement, you can find a supply in the guest WC which can be found by going through the door to the right of the reception desk (as you face the desk) and the WC is on the immediate right. The toilet rolls are in the small black cupboard next to the toilet. Or give us a call and we'll pop some in for you.

If you need additional tea or coffee supplies, you can find them in the hallway outside the breakfast dining room.

## Ice



Ice is available in the Fergusson Bar from approximately 6pm.

## **In-House Entertainment**



Your room has a smart TV with access to streaming services (Netflix, etc.), you will need to use your own login (don't forget to log out before you leave - we know how annoying it is when someone else adds things to your 'To Watch' list!).

All rooms have televisions with terrestrial television channels and DVD players. We know DVD players are a bit 'old school' these days and that most of you will have long packed away your travel DVD 'flip book', so we have a selection of DVDs in the lounge which you're very welcome to borrow during your stay.

We also have a selection of books and board games available in the Fergusson Honesty bar and in the lounge. Please either return or leave in your room when you leave, so other guests can continue to enjoy them.

## **Ironing Facilities**



We have an iron and an ironing board available for guest use. Please let us know if you need it, with as much notice as you can, so that we can organise it for you. Once you're looking crease-free and wonderful, please return the ironing board to reception so it remains available for other guests if required.

## **Keys & Security**



Please make sure you take your keys with you when you leave the building.

As this is our home as well as our business, we don't cover reception 24 hours per day, so the front door is locked outside of check-in/check-out times.

When you go out, please remember to lock your bedroom door and to pull the front door shut behind you, it can stick a little in wet weather so may need some 'encouragement'!

The small, gold key on your key ring is for the front door and you only need to use it in the top lock. Turn the key and pull the lower handle down at the same time, and you're home safe and sound!

The outside of the property is covered by CCTV cameras and a video doorbell, which record images and sound 24 hours per day. This is stored on a remote server to which only the owners and manager of Beinn Bhracaigh have access. We record and store the images for the purpose of home and business security. Should you require further information, please don't hesitate to contact us.

## **Lost & Found**



If you've lost any items during your stay, please contact a member of the team who will be more than happy to assist where possible.

## **Parking**



Complimentary parking is available for all registered guests. Please park within the marked bays so that all spaces are usable.

Beinn Bhracaigh cannot be responsible for vehicles, or their contents and guests accept that Beinn Bhracaigh holds no responsibility for the loss, damage, theft or otherwise, by parking their cars in the car park.

## **Pharmacy**

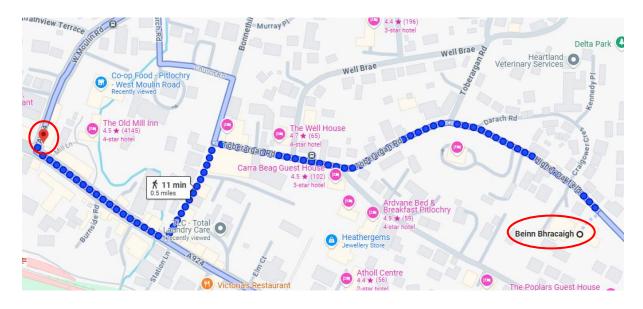
#### **Davidsons Pharmacy**

112 Atholl Road Pitlochry

Davidsons is on the main street in Pitlochry, on the corner of West Moulin Road, with a second branch further along the main street, opposite the Bank of Scotland.

They are open Monday to Friday 9am to 5.30pm, Saturday 9am to 5pm and closed on Sundays.





## Restaurants

Looking for some great dining nearby? Here are our favourites within walking distance of the house.

#### Victoria's

Open from 10 until late, serving brunch, lunch and dinner. From our family to yours, we warmly welcome you to Victoria's. Guests from Beinn Bhracaigh enjoy a free drink, pick up a card from reception to get yours.

Positioned on the main street of Pitlochry in the heart of Highland Perthshire, Victoria's has been welcoming locals & visitors for over 27 years. Family owned since 1996 we are an all day bistro serving brunch, lunch and dinner in a relaxed atmosphere.

We're passionate about delivering great service, offering a variety of simple yet authentic dishes, using local produce from Scotland's rich larder.

With al fresco terrace dining during Summer months.

Colored Website: https://www.victorias-pitlochry.co.uk/



#### **Fern Cottage**

A firm favourite - both for local residents and visitors to Highland Perthshire. Guests of Beinn Bhracaigh enjoy a discount – pick up a card from reception to get yours.

Fern Cottage offers visitors to Pitlochry something a little bit different by adding a small taster of the Mediterranean to great Scottish food!

We offer fish, shellfish, chicken, lamb and venison dishes to name just a few!

📞 01796 473840 Website: https://www.ferncottagepitlochry.co.uk/



#### The Old Mill

The Old Mill Inn offers a tempting dish to delight every palate. We pride ourselves on serving the best fresh local produce to create flavourful dishes. Our menu options have been created to offer a wide choice, incorporating everything from old favourites such as hand crumbed or breaded Buckie haddock & golden chips through to a smorgasbord of delectable salmon on our popular Cold Fish Sharing Platter – all with the Old Mill Inn's own twist, of course!

Take a card from reception to enjoy a free drink!

We cater for most dietary requirements and have dedicated gluten free & dairy free menus alongside vegan options on our core menu. If you have a special request or specific diet requirements, let us know and we'll do our utmost to help. In addition to our menu, we have a daily specials board to choose from and on Sundays we have our famous Sunday Roasts available from 12 noon until we sell out. In the summer months, we have wood-fired pizzas available in our Beer Tent.

The Old Mill restaurant is open each day 12 noon and we serve delicious meals between the hours of 12-3pm & 5-9pm. Breakfast is available for resident guests only.

📞 01796 474020 Website: https://www.theoldmillpitlochry.co.uk/



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📞 01796 474020 Website: https://www.theoldmillpitlochry.co.uk/



#### The Auld Smiddy Inn

Although it retains the shell of an old 1900's building on the outside but on the inside you will be amazed at the fresh contemporary design.

Open from 11am we serve top quality teas (both organic and flavoured), a full range of specialty coffees.

We have a full bar license, serving whiskies and local real ales from Inveralmond Brewery in Perth.

From 12pm we serve beautifully cooked food from amazing open filled sandwiches, using fresh breads and a full range of fillings, to beautiful fresh Scottish Haddock fried in a beer batter and Fresh Scottish Steamed Mussels and seafood (when in season).

By mid-afternoon you can sit by the fire or weather permitting sit out in the garden watching Pitlochry roll by with a pint of Real Ale (changes with each new cask) or a glass of perfectly chilled Pinot or Merlot, but whatever the weather outside you will be assured of the warm welcome inside; that we are renowned for.

So, whatever the season, we look forward to welcoming you to the Auld Smiddy Inn. 01796 472356 Website: <a href="http://auldsmiddy.com/">http://auldsmiddy.com/</a>



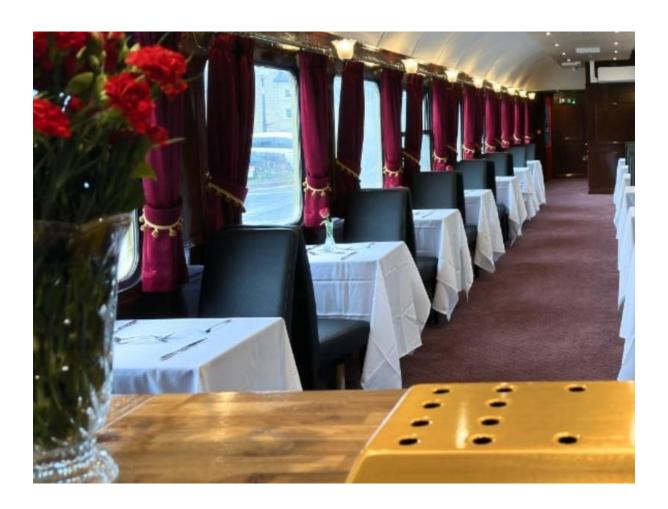
#### The Wee Choo Choo

We haven't managed to visit yet, but there are some great reviews for the Thai food at 'The Wee Choo Choo', which is down near the railway station.

For the best in Thai food, join us, either for our lunch menu, served from 11am right through until 5pm or our fine dining dinner menu from 5pm and into the evening.

The Wee Choo-Choo offers an unforgettable journey through the vibrant flavours of authentic Thai cuisine. Mia and Isara McCallum, our Daughter-and-Mother team, own and operate the restaurant. Mia McCallum is from Phuket, Southern Thailand, and is passionate about ensuring that you enjoy impeccable service and a wonderful dining experience. Isara is our main chef, also born in Southern Thailand, and she brings her love for traditional Thai cooking to the heart of Highland Perthshire. Isara and Mia are Thai and Scottish and have lived and worked in Pitlochry since 2017.

\$\square\$ 01796 632013 Website: https://the-wee-choo-choo.scot/



#### Cidsin

Inspired by the colourful palette of traditional Indian herbs and spices, modern Indian cuisine celebrates the country's regional diversity and aims to enhance the natural flavours of the dish to the point of perfection.

The focus is always on the plate and the emotion that it evokes in the customer. As the saying goes 'Food is love made edible', our menu has been carved with a spirit of imagination and love to delight our customers every single time. So, whether you wish to savour our mouth-watering galouti kebabs or the brazenly blissful biryani, our food trails will always leave you asking for more.

So, are you ready to experience a truly special Indian bistronomic journey with Cidsin?



Colors 
01796 472399 Website: <a href="https://cidsinbistro.com">https://cidsinbistro.com</a>



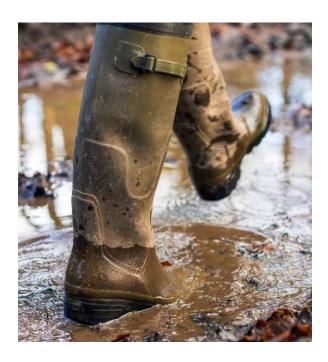
#### Safe Deposits/Valuables



We don't have safes in our rooms, but if you have something particularly valuable you would like to leave in our personal safe, please speak to a member of the team.

Please note that whilst we will do our very best to keep items secure, we cannot accept any liability or responsibility for items placed in the safe. This is done entirely at the risk of the owner.

## **Shoe Cleaning & Wet Clothes**



If you've been out in the rain and/or brought back a significant portion of the Scottish Highlands on your walking boots, you'll find trays in reception where you can leave them to dry. There are some shoe cleaning items and disposable slippers in the basket next to the door for your use as you wish.

If you'd like to dry walking boots, coats, or clothes, we have a small amount of space in our external boiler house. Just ask one of us if you need to make use of it.

## **Smoking & Vaping**

Smoking and vaping is **not** permitted at any time within **any** indoor area of the property, including all guest rooms, bathrooms and public spaces.

Please do not smoke outside the reception entrance as it adjoins our owner's accommodation. Smoking is only permitted in the rear garden, and we would ask you please to be considerate of other guests and move away from the house when smoking to avoid smoke drifting into bedroom windows. Please dispose of your cigarette butts in the ashtrays provided.

Guests who smoke inside the property, will be charged £200 per instance, required to cover the cost of deep cleaning all the soft furnishings. Repeated smoking within rooms may result in the early termination of your stay without reimbursement.



## Summoning the Emergency Services

In an emergency, if you need to call the Police, Fire Service or Ambulance: dial 999 or 112 from any mobile device.

If you need Police assistance and it is not an emergency, call 101.

Please notify us as soon as possible if you have summoned the emergency services.

The full property address is:

Beinn Bhracaigh 14 Higher Oakfield Pitlochry Perth & Kinross PH16 5HT

Telephone Number: 01796 470355

What3Words: ozone.navigate.grounding

## **Takeaway Food**



If you are planning to have a takeaway meal from one of Pitlochry's many offerings, please note that we do not allow the consumption of hot food within guest rooms, for the sake of our linens, soft furnishings and carpets.

If you would like to have a takeaway, with some advance notice we can organise a table in the dining room for you and will be happy to supply plates, cutlery etc.

Please note that a cleaning charge of £200 will be applied to your credit card if you have consumed hot foods in your room, to cover the cost of deep cleaning, stain removal etc.

#### **Taxis**



Best to book early to avoid disappointment, as there are only a few taxi's in Pitlochry and they get very busy.

## Pitlochry Taxi's - Seb's Taxi Service

Call: 07849 044319 or book online at:

https://www.pitlochrytaxis.co.uk/

#### **Elizabeth Yule Taxi's**

Call: 01796 472290

## Tea, Coffee & Water



You will find a tea and coffee tray in your room, stocked with complimentary tea, coffee, hot chocolate and Tunnock's Tea Cakes.

You can top up your tea and coffee supplies from the baskets between the dining room and lounge. You'll also find fresh milk in the funky orange fridge.

Additional bottled water can be purchased from the Fergusson Honesty Bar. The tap water is safe (and pleasant!) to drink, so you can happily refill the bottles or use your own reusable drinking bottles.

## The Fergusson Honesty Bar



Beinn Bhracaigh was originally built in the late 1880's and to honour the family who built it, we named our cosy Honesty Bar, The Fergusson Bar.

Available to you at any time, you can make yourself comfortable and help yourself to our extensive selection of whiskies, spirits, wines, beers and soft drinks and why not accompany your drink with some crisps or your red wine with a bar of dark chocolate?

We pride ourselves on our selection and are pleased to stock local whiskies from Blair Atholl Distillery, Erdradour and Aberfeldy as well as Pitlochry Gin. Don't forget that Beinn Bhracaigh guests get 10% off when visiting the Blair Atholl Distillery.

You'll find a price list on the bar. Spirits are all labelled with a different colour dot and this corresponds to the price on the price list. Shots can be measured using the barrel measures on the bar. Once you've poured your drink, make a note on the clipboard of what you've had, and we'll settle your bill on the morning of departure by cash or credit/debit card.

You are welcome to enjoy your drinks in the bar, take them into the lounge or out into the garden. All we ask is that you drink responsibly and are considerate of other guests.

If you are travelling with young people under the age of 18 years old, the adult on the booking is responsible for ensuring that only those aged 18 years old or older access the alcohol within the honesty bar and this also means that those under 18 cannot collect or prepare drinks for those over the age of 18. This is to comply with the conditions of our alcohol licence and thank you in advance for helping us to do so.



#### Honesty Bar Tariff

No one under the age of 18 years old is to serve or consume alcohol on the premises or take alcohol to consume away from the premises.

#### SPIRITS

All Spirits, Malt Whiskies, and Liqueurs including Brandy and Port are to be served in multiples of 25ml (small) measures.

The Alcohol By Volume % varies greatly across the range of drinks, generally between 15% up to 60% for some single Malts, so please do consider this.

All Spirits are charged based on the 'Class' of each product and each spirit bottle is labelled with a coloured sticker accordingly:

Class 1 Spirit Class 2 Spirit Class 3 Spirit Class 4 Spirit	(Yellow Dot) (Green Dot) (Blue Dot) (Red Dot)	£3.50 per 25ml £4.50 per 25ml £5.50 per 25ml £6.50 per 25ml	measure measure
BEERS Bottled Lager, generally 33cl each		£3.00 each	3.5%

Bottled Lager, generally 33cl each	£3,00 each	3.5% - 6.0%
Cans of beer/cider, generally 44cl each	£3,00 each	3.5% - 6.0%

ABV

WINE	9.5% - 15.0%
<u> </u>	2.370 - 13.070

By the 18.7cl/187ml individual bottle	£3.75 per bottle
Prosecco – quarter bottle	£5.00 per bottle
By the whole 70cl/75cl bottle	£14.00 per bottle

#### SOFT DRINKS

Small cans of 'mixers', usually 15cl	£1,00 each
Fever Tree tonics, lemonade, ginger ale 20cl	£1,50 each
Cans of carbonated drinks, usually 33cl	£1,50 each
Bottled water (still or sparkling), usually 50cl	£1,50 each

#### **SNACKS**

Taylor's of Scotland Crisps	£1.50 each
Popcorn	£2,00 each
Mackie's of Scotland Chocolate 120g	£2.50 each

Please note that we do charge 'Corkage' where guests consume their own beverages - prices on request.



#### How to use the Honesty Bar & pay for your purchases

No one under the age of 18 years old is to serve or consume alcohol on the premises or take alcohol to consume away from the premises.

#### How to Use

- Please be aware that all drinks and snacks must be paid for by cash in £/GBP, on the morning of your departure. You can pay by cash or by credit/debit card.
- Use the 25ml spirit (the smaller side) measures provided, for all spirits. Please rinse, dry and replace on the tray once you've served your drink.
- Leave your dirty glasses in the sink behind the bar and we will do the rest!
- The fridge is only for the storage of bar stock, regrettably we cannot store guest drinks/foodstuffs in the fridge.
- On the record sheet, write the date, your room name, your name and record each drink/item
  you have taken from the bar, along with the price, which you can check on the back of these
  instructions.
- On the day you depart, we will present you with a bill for your purchases from the bar and you
  will be able to pay by cash (GBP) or credit/debit card using contactless payment.

#### Could we ask that...

- You please drink responsibly and be aware of your own tolerance level everyone is different in their reaction to alcohol.
- You please leave the bar tidy once you have finished your drinks.
- You please do not increase the radio volume above its set level and please remember that other
  guests are resting around you, so enjoy yourself and relax, but do keep noise levels low.

## The History of Beinn Bhracaigh



#### **Beinn Bhracaigh - A Healthy Retreat**

The Perthshire town of Pitlochry owes much of its heritage and prosperity to the medical profession. Queen Victoria and Prince Albert first visited the area in 1842 and purchased the highland estate, Balmoral. The Queen's personal physician, Sir James Clark, was keen to promote the health-giving environment. That endorsement, along with the arrival of the railway in 1863, resulted in the construction of, what was described at the time, as "comfortable and elegant houses.

Much of the land where that speculative development evolved was owned by the Fergussons of Baledmund. From the mid-century onwards Pitlochry became a popular, healthy, holiday town and some spectacular houses sprang up – including along Higher Oakfield. One such property is number 14.

A feu charter (land tenure agreement) survives between James Grant Fergusson and Robert Robertson Fasson, indicating that the Fassons were associated with number 14. By 1884 the house, originally called 'Balrobin House', was held by Charles Hamilton Fasson, Esq., an accomplished medical man. Charles was born in London in 1821, studied medicine and served in the army as a surgeon. He became Surgeon General to the Indian Army, was then appointed Superintendent of the old Edinburgh Infirmary and became Deputy Surgeon General of all Scotland. He was instrumental in the creation of the Edinburgh Royal Infirmary (opened 1879) and became its first Superintendent. After his first wife died, he re-married Margaret Sarah Robertson, but she also died in 1882. Just two years later he appears in the records at 'Balrobin House'.



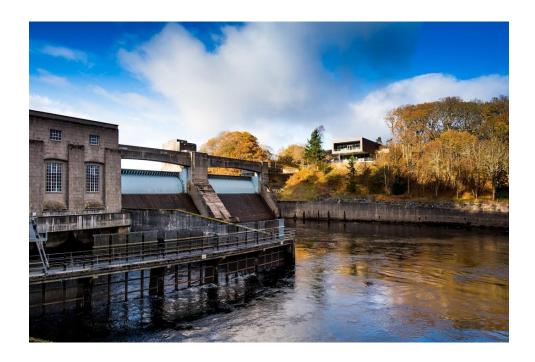
Charles Hamilton Fasson died in Edinburgh in 1892. A daughter by his first marriage, Amy Catherine Fasson, was in residence in 1894, but the house was owned by her half-brother, Robert Robertson Fasson, a Doctor in the Royal Navy.

By the time Amy Fasson died in 1928, she had moved to Edinburgh and, in her stead, in 1927, pioneering Nurse, Mary Kennedy Lindsay, was at 'Balrobin'. She is known to have run private nursing homes and it is believed that she established one at the house. Mary also died at Edinburgh, in 1962.

By 1995, the house had become the 'Balrobin Hotel'. Other names were associated with the place, including; Hamish and Carolyn Hohman and Alfred, Ann and Lisa Berry who re-named the house as Beinn Bhracaigh (Ben Vrackie), after the "speckled mountain" which towers over Pitlochry.. In 2011, James and Kirsty Watts acquired the property,

The Watts sold up in 2024 and the house, with its original core and later extensions, is now in new ownership with Adam, Tom & Sean at the helm, ably assisted by Tom's mum Ros and resident B&B Whippet, Hugo, and this fascinating Victorian retreat is about to begin a new "healthy" chapter.

## Pitlochry Dam, Fish Ladder and Visitors Centre



https://www.pitlochrydam.com/

Lovely views across Loch Faskally as well as a starting point to walk around the loch.

#### **Ben Vrackie**

https://www.visitscotland.com/info/s ee-do/ben-vrackie-p2555971

Ben Vrackie is the mountain visible from the front of the house and has stunning views. You can walk from the house, or drive to the car park at Moulin. Turn right from the house, then left on East Moulin Road and keep following the path. Again, Google Maps or Apple Maps will be able to direct you.



## **Black Spout Waterfall**



About 25-30 minutes' walk from Beinn Bhracaigh- Google Maps/Apple Maps will get you there. Or you can drive to the Black Spout Woods car park and walk from there.

The Black Spout Wood is home to an impressive 60 metre high waterfall and gorge below which can be seen from a viewing platform. This is a very popular walk in Pitlochry and there are several paths to take around the Black Spout Woods which will bring you out at various places around Pitlochry depending on where you would like to end up.

The Black Spout Car Park is located just before coming into the main town of Pitlochry and here you can park your car before meandering through the woods. If you prefer you can start (or end) your walk at Edradour where you will come across fantastic views across the hills. There are several other routes into and out of the woods which take you into some of Pitlochry's residential areas. From higher sections of the walk you will get stunning views over the River Tummel and the surrounding hillside.

Remember to look out for some of the Blackspout Woods residents! There are Red Squirrels, Foxes, Deer and much more all can be seen roaming the woods at some point.



## **Blair Atholl Distillery**

https://www.malts.com/en-gb/distilleries/blair-athol

Really interesting distillery tours and great tastings and walking distance from the house, so everyone can try and not worry about driving! Guests from Beinn

Bhracaigh also enjoy a 10% discount!

# The Spirit of Dewars Aberfeldy Distillery



#### https://www.malts.com/en-gb/distilleries/blair-athol

Visit the only distillery built by the Dewar family, discover the story of the world's most-awarded blended Scotch whisky, and see how we craft our Aberfeldy Single Malt. Be introduced to our story and craftsmanship, followed by a comparative tasting of Dewar's and Aberfeldy 12 year old whiskies with an option to add additional tasting.

#### When booking a tour online, enter code 'BEINNBHRACAIGH' for 20% off!

## Loch Faskally

Walks around the woodland and the loch, or even take a dip in the loch (if you can brave the cold!) from 'Lady's Dell' which is accessible from the Dam Visitors Centre Car Park.

Loch Faskally (highlandperthshire.org)



#### **Blair Castle**

https://atholl-estates.co.uk/blair-castle/

A beautiful castle and grounds, about 15 minutes drive from the house.

Make sure you ask us for a voucher to enjoy 15% off the ticket price.



#### House of Bruar & Falls of Bruar





Known as the 'Harrods of the Highlands' – House of Bruar is a great place for some shopping and is a good place for lunch!

https://www.houseofbruar.com/

While you're there, walk up to visit the falls of Bruar, the path starts at the shops.

https://pitlochry-scotland.co.uk/local-walks/falls-of-bruar-walk.php

#### **Queens View**



https://forestryandland.gov.scot/visit/forest-parks/tay-forest-park/queens-view-visitor-centre

Spectacular views across the lochs and valleys. There is a café run by the great team from the Auld Smiddy, for lunch or cake while you're there!

Just a bit further along the road is **Allean Forest.**Beautiful woodland walks, a ruined homestead including an almost intact Bothy and a fort overlooking Loch Tummel, a really calm and picturesque place for a walk.



https://forestryandland.gov.scot/visit/forest-parks/tay-forest-park/allean

#### **Glen Tilt**

Beautiful walks along the river and through woodland, a really calm, picturesque place.
Pitlochry PH18 5TY

https://www.visitscotland.com/ info/see-do/glen-tilt-p2569151



## **Cairngorms National Park**



Breathtaking scenery up in the true Highlands of Scotland. Head North on the A9 and follow the signs.

https://cairngorms.co.uk/discoverexplore/enjoying-the-park/planning-avisit/getting-here/

Loch Tay and Loch Rannoch are also beautiful and can be found by entering Google/Apple Maps. Head to Rannoch Station Tea Room to refuel and look out for the deer wandering near the café! These are about an hour's drive from the house and offer some lovely stopping-off points for walking.

#### **Ruthven Barracks**



Drive through the Cairngorms National Park to beautiful, atmospheric ruins at Ruthven Barracks, just under an hour away:

Ruthven Barracks: Getting There | Historic Environment Scotland



#### **Braemar**

The beautiful village of Braemar takes you on another journey within the Cairngorms and provides wonderful views as well as beautiful Braemar Castle to explore.

https://www.visitscotland.com/info/towns-villages/braemar-p237841

## **Edinburgh**



About 90 minutes drive to the city and 1h50 on the train, there are lots of wonderful things to do, including:

- The Real Mary Kings Close explore the hidden city under the current streets of Edinburgh. The Real Mary King's Close (realmarykingsclose.com)
- Edinburgh Castle Official Edinburgh Castle Website
- The Royal Yacht Britannia <u>Best UK Attraction | Official The Royal Yacht</u> <u>Britannia</u>
- Lots more suggestions: Forever Edinburgh

## Good websites for other inspiration:

www.Pitlochry-scotland.co.uk www.Visitscotland.com

## Wi-Fi

We have free Wi-Fi throughout the house. Scan the code below using your device's camera and you will be automatically connected to the WiFi network.

